

Booking Terms & Conditions

We want you to have the best possible experience with us. To make sure everything runs smoothly for you (and for us), please take a moment to read through our booking terms and conditions.

Deposits

- For certain bookings, we require a deposit to secure your table or event space.
- The deposit amount will be confirmed at the time of booking and will be deducted from your final bill on the day.
- If you provide more than 72 hours' notice, deposits can be transferred to a future booking or refunded.
- Your deposit is fully refundable up to 28 days before your booking date.
- Unfortunately, we cannot accept payments by cheque.

Pre-Authorisations

- Some bookings may require a card pre-authorisation instead of a deposit.
- No payment is taken at the time of pre-authorisation.
- Charges will only be made if you cancel within 24 hours of your booking, reduce your numbers without notice, or fail to attend.

Cancellations & Amendments

- We understand plans change. Please let us know as soon as possible if you need to amend or cancel your booking.
- For event spaces, large groups, or special dates, 72 hours' notice is required to avoid forfeiting your deposit or incurring a charge.
- Reductions in party size without the required notice may result in partial deposit loss or charges against your pre-authorisation.

Minimum Spend

- Certain spaces and dates may require a minimum spend. This will be confirmed at the time of booking and applies to your total bill for food and drink.
- If the agreed minimum spend is not met, the difference will be added to your final bill.

Pre-orders

- Please supply full menu choices via our online pre-ordering systems 10 days in advance and also advise us if your guests have any special dietary requirements.
- Amendments to guest menu choices may only be made up to 7 working days before your booking date, preferably earlier.
- All allergens need to be recorded.

On the day

- We do add a discretionary service charge of 12.5% to all parties of 4+
- The balance is payable on the day of your booking via card or you can pre-pay if you wish.